

OTHER PERSON 1

From: [REDACTED]
Sent: Monday, June 17, 2024 8:57 PM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: [REDACTED]
Subject: Licencing Service Nags Head Peckham

Dear Licencing Service,

I am writing in response to the invite for the representation regarding the request for review of the licence of Nags Head Pub.

Due to the continuous nuisance caused by the pub that violates my **Human Rights, Article 8 – Respect For Private and Family Life** and **Protocol 1 Article 2 – Right to Enjoy Your Property Peacefully**, I propose for their license to be modified **to close at 11 pm** as is the Southwark suggested closing hours for licensed premises in the residential area. Statement of Licensing Policy 2021-2026.pdf Section 7

This is to ensure that around 11.30pm there is a chance to fall asleep without being woken up after 1 am when drunk patrons leave the premises.

We routinely have vomit on or by our front door, which we have to clean ourselves and step over to come and go from the building.

I appreciate that the Nags Head is a local institution and have no problem with its daytime opening hours. I think it's a good place for some of the older community to gather and socialize. Where the issue comes is the university students drinking late into the night and not caring about the local neighbors.

Many Thanks,
[REDACTED]

OTHER PERSON 2

From: [REDACTED]

Sent: Thursday, June 6, 2024 11:34 PM

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Subject: Re: Licence number: 883052 The Nags Head Pub, 231-235 Rye Lane

Dear Sir/Madam

I write in reference to the below license register application

Licence number: 883052

My Name and Address are below

[REDACTED]

I live in Co-Operative house opposite the Nags Head and have lived there since 2008. I wish to object to the application for a late night licence (past midnight) of the Nags Head pub on the grounds of noise late at night outside the pub - specifically past midnight and the behaviour of those outside the pub after 10:00 PM and leaving after midnight.

The pub seems to be open to 1:30AM although this varies and they have been open until 3:00AM in the past even though I don't see this on the license register. Often some people seem to hang around outside until 2:00am. I would have expected (being a pub goer myself) that someone would tell them to be quiet and respect the neighbours the noise but often shouting and screaming goes on - so maybe this clientele ignore it - shouldn't they be reminded by someone outside ?. A lot of people seem to be drinking on the street outside the pub.

The residents in the flats - opposite and to the right would under normal circumstances be younger and maybe not so bothered by late night noise but due to the issues with building cladding stopping the sale of flats more then the usual amount families still live here who brought in 2007.

I feel a more suitable closing time would be 12:00 midnight - the Angel Oak down the road closes at 11:00PM week nights and 12:00 on weekends.

I also noticed the below in the license and note the tables and chairs are sometimes left outside all night (this doesn't bother me personally) and I assume the area in front of the pub is the designated smoking area and should be limited to 10 people with no drinks after 10PM.

343 - The consumption of alcohol or other drinks is not permitted in any outside area after 22:00hrs

344 - All tables and chairs in the outside areas of the premises will be removed and stored inside by 22:00hrs

345 - No more than 10 customers will be permitted in the designated smoking area after 22:00hrs

Kind regards

[REDACTED]

OTHER PERSON 3

From: [REDACTED]

Sent: Tuesday, June 18, 2024 12:15 AM

To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>

Subject: Nags's Head pub, Rye Lane

To the Licensing Service,

I'm writing following the invitation for representation regarding the review of the licensing conditions of the Nag's Head pub in Rye Lane, Peckham.

I live at [REDACTED] Rye Lane and our [REDACTED] balcony is located right above the Nag's Head pub. Prior to the Covid-19 lockdown the pub was not a problem, but since the pub reopened under new management during lockdown we have experienced multiple types of antisocial behaviour which directly results from the pub. These are:

- Smoke from patrons of the pub who are allowed to smoke directly underneath our balcony
- Excessive noise, particularly late at night
- Vomit and urine directly outside the communal entrance to our building
- Litter, notably empty bottles/pint glasses/cups/broken glass

As a parent of two small children, having to navigate puddles of bodily fluids outside our building first thing in the morning is not a pleasant experience. Nor is making sure our children avoid the broken glass and discarded beer bottles from the night before. Additionally, my son has asthma and the smoke from patrons of the Nag's Head drifting upwards into our balcony will often trigger his asthma, which severely detracts from his ability to spend time outside on our balcony. Therefore, I would also like to see proper consideration given to establishing a dedicated smoking area that does not negatively affect local residents.

Regarding the other issues, I have no wish to see the Nag's Head closed but I do think the licensing conditions need to be made more stringent. This should be coupled with effective enforcement. There is absolutely no reason why patrons of the pub should be allowed to drink outside after 10 pm. Keeping people inside will alleviate the late-night noise, it will reduce the amount of litter and hopefully also reduce the number of people who think our building entrance is a urinal. Serious consideration should also be given to shortening the opening hours if the problems of antisocial behaviour continue.

Regards,

[REDACTED]

[REDACTED]

OTHER PERSON 4

Date: 17/06/2024

To: The Licencing Service Southwark Council

Dear Licencing Service,

I am writing in response to the invite for the representation regarding the request for review of the licence of Nags Head Pub.

Due to continuous nuisance caused by the pub that violate my **Human Rights, Article 8 – Respect For Private and Family Life** and **Protocol 1 Article 2 – Right to Enjoy Your Property Peacefully** I propose for their licence to be modified **to close at 11.pm as is the Southwark suggested closing hours for licenced premises in the residential area.** [Statement of Licensing Policy 2021-2026.pdf](#) Section 7

This is to ensure that around 11.30pm there is a chance to fall asleep without being woken up after 1 pm when drunk patrons leave the premises.

I also request to closely monitor if pub is not breaching their licence conditions and if they do, to close the pub. It's been 3 years of nuisance and disrupted sleep not only at the weekends but also during the week. Some people must wake up at 7 am and go to work which is absolutely disrespected by the pub and their customers.

Clearly the space could be better used for the benefit of the local the community.

1.

[Licence Applied for Licence Number: 883052 - Southwark Council](#)

342 - Individuals who appear to be intoxicated shall not be served

343 - The consumption of alcohol or other drinks is not permitted in any outside area after 22:00hrs

344 - All tables and chairs in the outside areas of the premises will be removed and stored inside by 22:00hrs

345 - No more than 10 customers will be permitted in the designated smoking area after 22:00hrs.

These licence conditions have been breached every night, apart from 344, which previous pub has never been licenced for anyway and tables appeared outside due to covid regulations.

2. Please note that your note/advertisement regarding invite has been removed and torn before 10/06/24 (deadline for submission is 18/06/2024). **Please request CCTV.**

Date: 17/06/2024

Around the same time as the note appeared – a new graffiti also appeared on the side of our block, which may be coincidental, but removal, no doubt, will find way to Rye Lane residents service charge.



3. The new Nags Head opened during the pandemic. We had no good way of finding out about the licence application and how it would change our lives, even though I assume there had been some public notice somewhere for 4 weeks. In my view this was not enough, especially as the nature of the place was to change from a local boozier for local population with one karaoke night on Fridays to endure to a late drinking place for people coming from all over London congregating till small hours outside of the pub, in front of our bedrooms.

Since summer 2021 the place has been a nuisance with noise, rowdy people late at night that woke up all the neighbours who have bedrooms facing the lane. Often there were fights and police visited (please also see the recent videos of fights sent to the Licencing Team dated

Date: 17/06/2024

14/06/2024). After multiple calls to the noise team and police, complaints to a ward PCSO, complaints to the licencing team, community trigger was raised (all evidence already with the licencing team) on **12/05/2022**.

Meet with new pub responsible manager, neighbours, The Craft Union Pub Company and council licencing team, and PC followed in person on **26/07/2022** and F/U online.

Meeting regarding community trigger complaints in respect of The Nag's Head, 231 – 235 Rye Lane, Peckham, London, SE15 4TP.

26 July 2022 - 13:00

Agenda:

1. Open business
2. Introductions

For Craft Union Pub Company Ltd (CU) – the licensee

Will McClean - Regional Manager, South London – Craft Union

Neil Gardiner - Licensing Manager, Stonegate Group

James Dawkins – DPS – The Nag's Head

Enforcement:

PC Ian Clements – Southwark Police Licensing (IC)

Wesley McArthur – Principal Enforcement Officer, Licensing, Southwark Council (WM)

Local Residents:

NB – NB may also be speaking on other residents' behalf) – our ref. 976509

AT – our ref. 976508

3. Residents' representations regarding their complaints

(i) NB then (ii) AT

4. Comments from CU

5. Questions to / comments from the police and the council

6. Next steps

7. A.O.B

Date: 17/06/2024

Since July 2022 some improvement has been noticed when pub had introduced *The Crowd Dispersing Policy* but often it is hit and miss (depending on the bouncers employed) and pub are still breaching **the licence every single day/night.**

The Nags Heads Pub has been a nuisance since its opening and breaching its licence every single day/night by:

- People drinking and sitting on the lane in front of the pub and F45 gym. The lane is NOT the pub's premise.
- Patrons leaving rubbish, broken glass, urinating and vomiting – depending on the night. Also vomiting in front of our entrance door which is not the thing neither adult or children want to see first thing in the morning on Sunday. This is general antisocial behaviour.
- The pavement and lane in front of the pub is NOT the pub's premise but council's premise.
- People congregating outside the pub drinking, being loud, especially at night – is neither the premise nor licenced for. This caused disrupted sleep to many of us that also can have adverse effect on our health. Last instance happened last Sunday. This resulted in me not being able to perform all my work duties on Monday due to disrupted sleep and skipping my exercise class that I paid for as I needed to catch up with my sleep. On Friday night there was a fight and throwing glasses (that was the video sent recently). It definitely does not increase the safety in the area.

This is not the first time the way the pub operates, and late opening hours **negatively affected my work and my life.**

- Graffiti on hour block multiple times– CCTV required to discern if pub patrons or not related. This increases our service charge each year.

Relevant law:

The Anti-social Behaviour Crime and Policing Act 2014

The Clean Neighbourhoods and Environment Act 2005

The Health Act 2006

The Human Rights Act 1998 (Article 8 and Protocol 1- Article 2)

Alcohol Harm Reduction Strategy (Southwark Council)

[Statement of Licensing Policy 2021-2026.pdf](#)



The licensing objectives set up in the policy have been breached multiple times, namely prevention of public nuisance and to lesser extent the prevention of crime and disorder.

The licensing objectives 35. In carrying out its licensing functions the Council will promote the four licensing objectives set out in the Licensing Act 2003

They are:

- **The prevention of crime and disorder.**
- Public safety.
- **The prevention of public nuisance.**
- The protection of children from harm.

Preventing nuisance outside of premises p. 62 (all section)

Licenseses have a responsibility for the conduct of their customers while they are in **and around their premises** (also not to sell alcohol to people who are already drunk). If provision is made for customers to smoke outside the premises, then sufficient controls must be put in place to ensure no nuisance or disturbance is caused to local residence. Closing time of the outside area no later than 22.00 (**breached every night as smoking bay is a drinking bay and number of people always exceeds 10**). **No drinks allowed outside after this time also breached every night. Smoking gets into our flats, and you cannot open a window at all which is hard to endure during summer especially.**

Section 7 – Hours of operations

guidance also.

Table 2 – Suggested closing times of licensed premises

Type of premises	Major town centres and strategic cultural area	District town centres	Local centres and small shopping parades	Residential areas
	Bankside and Borough London Bridge Canada Water Elephant and Castle (including Walworth Road) Peckham St Mary's Churchyard (Rotherhithe)	Camberwell Herne Hill Lordship Lane Note: Borough and Bankside and London Bridge are also classified as District Town Centres. However, as they have dual Categorization as Strategic Cultural Areas the later hours apply	The Blue Dulwich Village Nunhead Forest Hill Road Great Suffolk Street Southampton Way Southwark Park Road	All other
Restaurants and cafes	Fri – Sat 01:00 Sun – Thurs 00:00	Fri – Sat 0:100 Sun – Thurs 00:00	Fri – Sat 00:30 Sun – Thurs 23:30	23:00 daily
Public houses, wine bars, or Other drinking establishments and bars in	Fri – Sat 00:00 Sun – Thurs 23:00	Fri – Sat 00:00 Sun – Thurs 23:00	Fri – Sat 00:00 Sun – Thurs 23:30	23:00 daily

Date: 17/06/2024

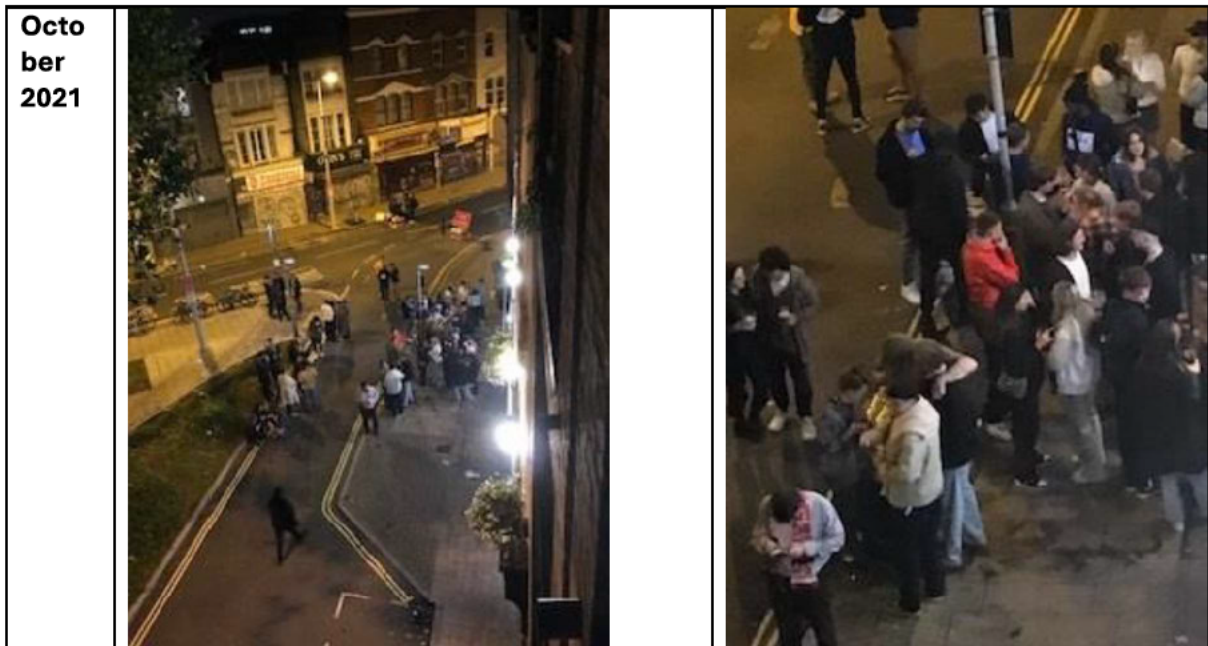


Many thanks,

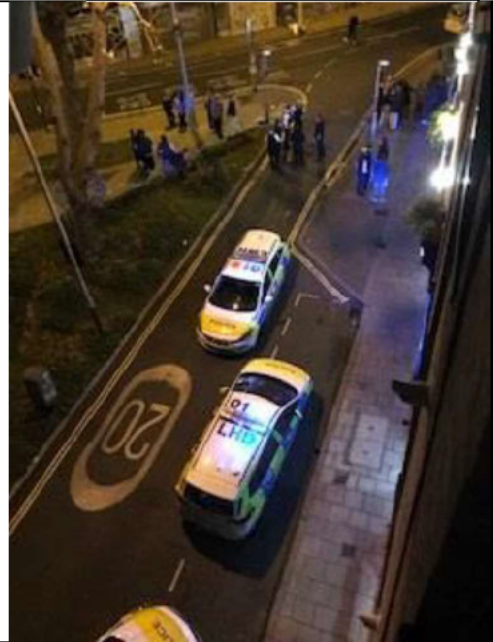


Annex

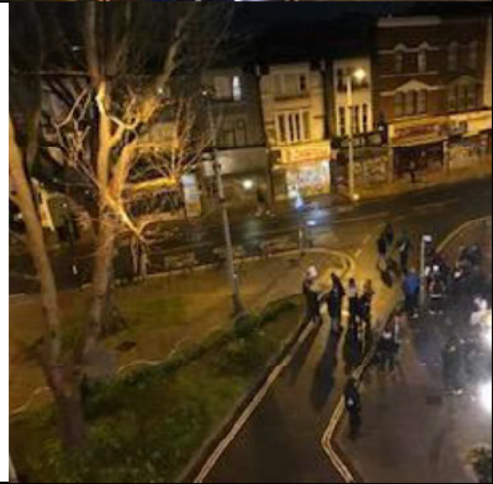
Please note these photos are not exhaustive and are the ones that I have still on my phone.



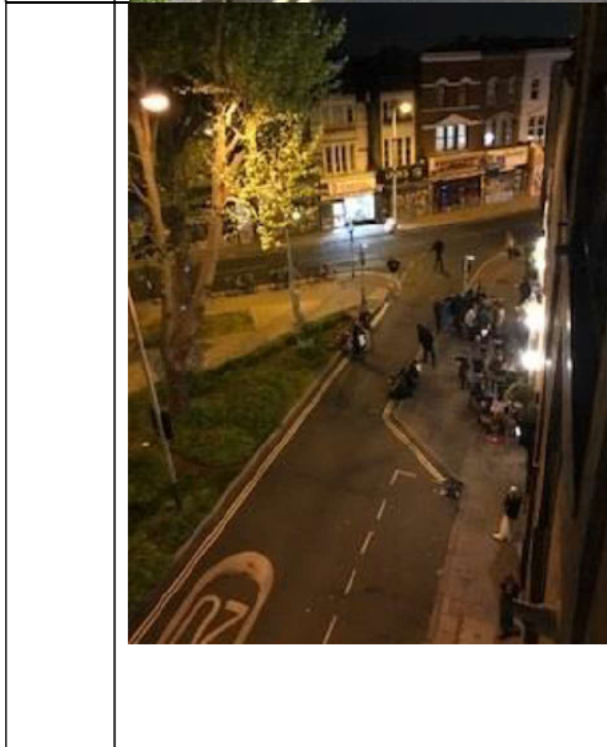
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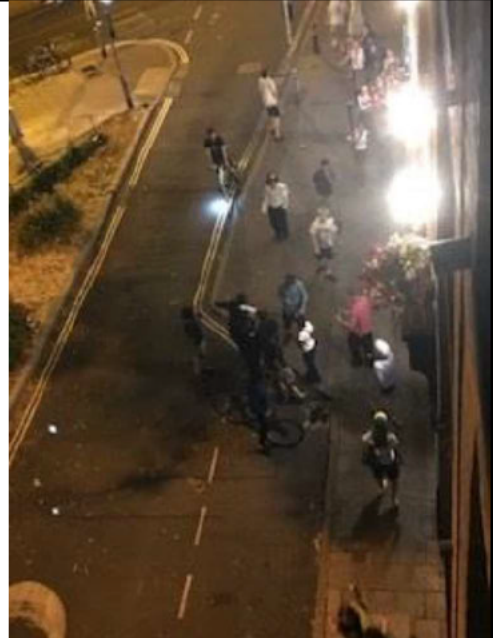
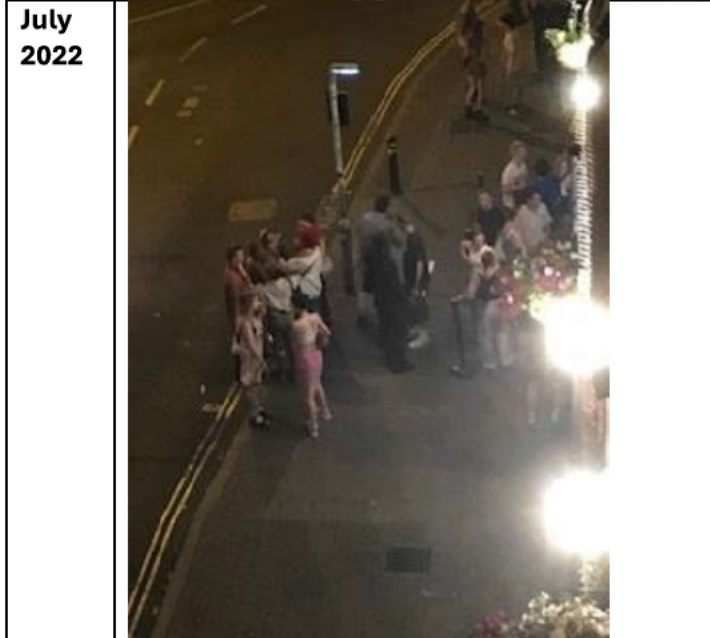
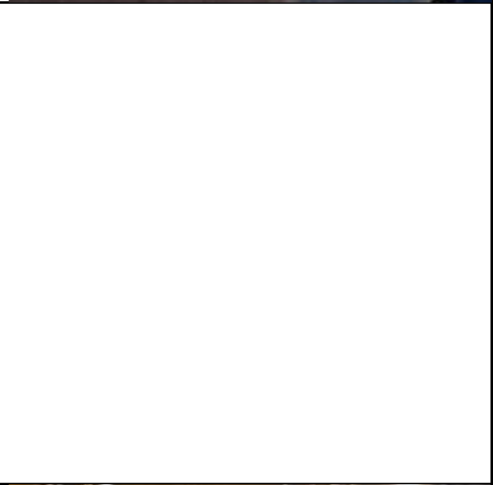
**May
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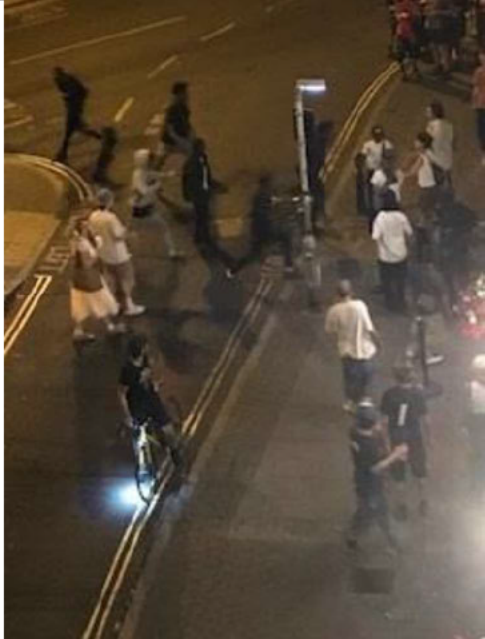
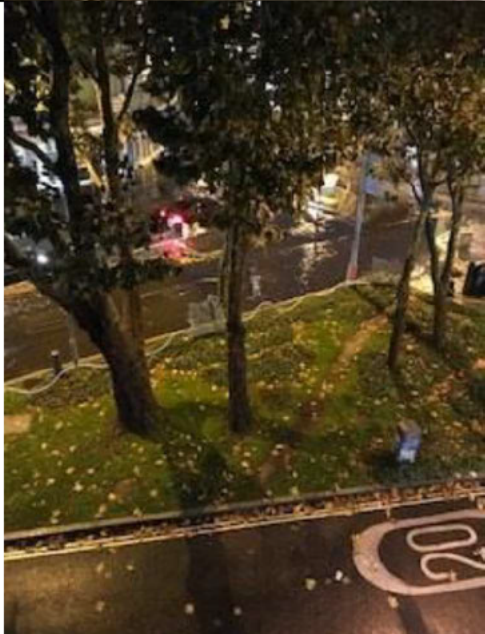
**June
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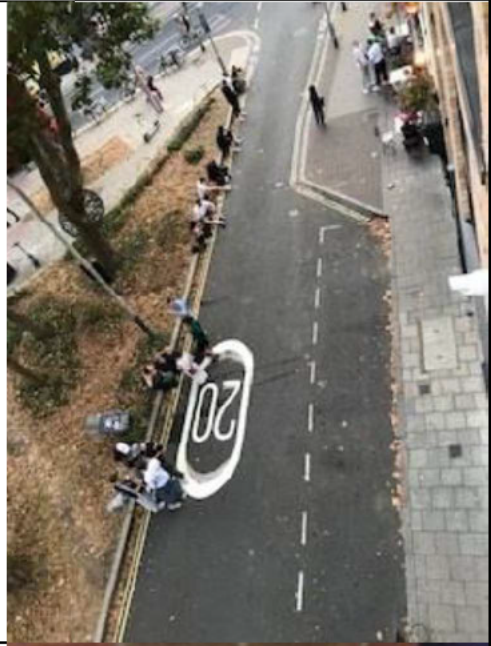
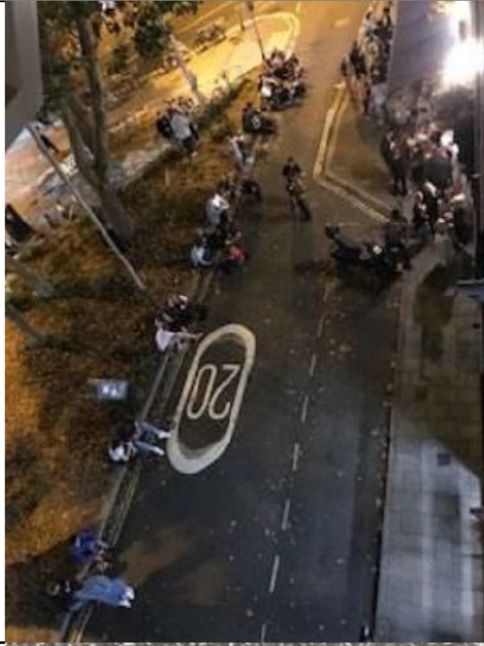
Date: 17/06/2024





	 A nighttime photograph of a street scene. Several people are walking on the sidewalk and crossing the street. A person is riding a bicycle with a bright light on the front. The street is illuminated by streetlights.	
<p>October 2022</p>	 A nighttime photograph of a street scene. The foreground shows a grassy area with trees and a speed limit sign on the road that reads '20'. The background shows a street with lights and some people.	

**Sept
2023**



**Feb
2024**





	A close-up photograph showing a red brick wall at the top and a dark asphalt pavement below. A clear, broken glass fragment is lying on the pavement, partially under the edge of the brickwork.	
<p>May 2024</p>	An aerial photograph of a street scene. A grassy area on the left side of the road is populated with several people sitting on the grass. A white van is parked on the street to the left. A '20' speed limit sign is visible on the road surface.	Another aerial photograph of the same street scene, showing a different angle of the grassy area where people are sitting. A '20' speed limit sign is clearly visible on the road.
	An aerial photograph showing a busy street scene. Two red double-decker buses are visible on the road. A large group of people is gathered on the sidewalk and grassy area. A '20' speed limit sign is visible on the road.	A nighttime aerial photograph of the same street scene. The scene is illuminated by streetlights, and a group of people is gathered on the sidewalk. A '20' speed limit sign is visible on the road.

**June
2024**



16/06/2024

Happens every day.

